



THE CEDARS EVENTS

Prop-Hire Deposit Terms & Conditions

Event décor, balloon styling, prop hire and personalised event services

Customer Terms • England & Wales

Legal entity	The Cedars Events LTD
Trading name	The Cedars Events
Registered company number	17004814
Website	www.thecedarsevents.co.uk
Email	info@thecedarsevents.co.uk
Telephone	+44 7784 069646

Important: how these terms work

- These Terms & Conditions form part of the contract between The Cedars Events (“we”, “us”, “our”) and the person or organisation making the booking (“you”, “your”, “Customer”).
- Your quotation, invoice, booking form and any written agreed changes are part of the same contract. If there is a direct conflict, a specific written term in your quotation takes priority over these general terms.
- Nothing in these terms removes or reduces any legal rights that a consumer cannot lawfully waive.

PROP HIRE DEPOSIT TERMS

- 1. Purpose of the deposit:** The Prop Hire Deposit is a refundable security deposit and is separate from the hire charge. It is held by The Cedars Events as security against loss, damage, excessive cleaning or failure to make hired items available for collection as agreed.
- 2. Care and responsibility:** From handover or completion of set-up until collection or authorised return, the customer is responsible for the reasonable care of all hired items, including damage or loss caused by guests, venue staff, children or other third parties. Hired items remain the property of The Cedars Events at all times.
- 3. Damage, loss and cleaning deductions:** If an item is lost, damaged beyond fair wear and tear, returned excessively dirty, stained, altered or requires specialist cleaning, The Cedars Events may make a reasonable deduction from the Prop Hire Deposit to cover the actual cleaning, repair or replacement cost. Fair wear and tear will not be charged. If a deduction is made, we will provide a reasonable explanation or breakdown.
- 4. Safe use of hired items:** Hired props and equipment must not be moved, climbed on, sat on, dismantled, modified or used for any purpose other than agreed. LED numbers/letters and electrical items must be kept dry and connected safely. Items intended for indoor use must not be moved outdoors without our prior agreement. Open flames, candles, drinks, food, confetti, paint, adhesives or other substances must be kept away where they may cause damage.
- 5. Collection, inspection and refund:** The customer must ensure that all hired items remain accessible and ready for collection at the agreed time. The Prop Hire Deposit will be returned after the items have been collected/returned and inspected, less any reasonable deductions. If the reasonable cost of loss, damage, cleaning or replacement exceeds the deposit, the customer may be invoiced for the outstanding amount.
- 6. Acceptance of these terms:** By paying the Prop Hire Deposit, you confirm that you have read, understood and agree to these Prop Hire Deposit terms together with The Cedars Events' full Terms & Conditions. Nothing in this form excludes or restricts your statutory rights under UK law.

Acceptance of Terms & Conditions

By paying the booking deposit or any other payment towards your event, you confirm that you have read, understood and agreed to be bound by The Cedars Events' Terms & Conditions in full.