



THE CEDARS EVENTS

Booking Deposit Terms & Conditions

Event décor, balloon styling, prop hire and personalised event services

Customer Terms • England & Wales

Legal entity	The Cedars Events LTD
Trading name	The Cedars Events
Registered company number	17004814
Website	www.thecedarsevents.co.uk
Email	info@thecedarsevents.co.uk
Telephone	+44 7784 069646

Important: how these terms work

- These Terms & Conditions form part of the contract between The Cedars Events (“we”, “us”, “our”) and the person or organisation making the booking (“you”, “your”, “Customer”).
- Your quotation, invoice, booking form and any written agreed changes are part of the same contract. If there is a direct conflict, a specific written term in your quotation takes priority over these general terms.
- Nothing in these terms removes or reduces any legal rights that a consumer cannot lawfully waive.

Booking Deposit

A booking is not confirmed and the event date will not be reserved until the required **Booking Deposit** has been received by **The Cedars Events**.

The Booking Deposit is **non-refundable where the customer chooses to cancel the booking**, as it contributes towards administration, consultation, planning and preparation, and compensates The Cedars Events for reserving the agreed event date and potentially declining other bookings.

Where work has already commenced or materials, personalised items or other event-specific products have been purchased, the customer will also be responsible for any additional costs reasonably incurred that exceed the value of the Booking Deposit.

The amount retained following a cancellation will not exceed The Cedars Events’ reasonable losses arising from the cancellation, and we will take reasonable steps to reduce those losses where possible.

If **The Cedars Events cancels the booking and is unable to provide the agreed services**, any Booking Deposit and payments made for services that will not be provided will be refunded, unless an alternative date or arrangement is agreed.

Nothing in these Terms & Conditions affects the customer’s statutory rights under UK consumer law.

Acceptance of Terms & Conditions

By paying the booking deposit or any other payment towards your event, you confirm that you have read, understood and agreed to be bound by The Cedars Events’ Terms & Conditions in full.